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Shop

Placing an order

An email will be sent to you with confirmation of your order.

Order amendments or changes

Changes to confirmed orders must be sent in writing. We can not guarantee that the requested changes can be made but we will do our best. Changes may incur extra fees.

Payment

Balance is due when making a purchase and must be finalised prior to delivery/dispatch. Goods remain the property of Mental Notes until full payment has been received.

Delivery

The delivery/freight fee covers a single address during normal weekday delivery hours. Delivery cost will vary depending on the item/s ordered, item quantity and delivery location.

Returns

Please choose carefully as we do not accept returns if you simply change your mind or make a wrong decision. If you wish to return an item because it is damaged or faulty this claim must be made within 24 hours of receiving product.

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Date 1 May 2018

